

Position: Business Developer/ Developer / Technical Project Lead / Architect

Birth year: 1976

IT-experience: Since 2000 - First job, five years at IBM Denmark

Education:	1996 - 2000	Datamatics at RHS
	1993 - 1996	Mathematical student from Stenhus Gymnasium
	1992 - 1993	Highschool, Leonard, TX

Profilresumé:

MT is a seasoned technical manager, entrepreneur, and galactic problem solver with extensive experience and strong competencies in coordinating and leading business software, integration, testing, risk assessment, and quality assurance.

Throughout MT's career, there has been a strong focus on working with large-scale, mission-critical portal solutions, including handling sensitive health data protected by ISO 27002 standards and complying with ISO 20022 requirements within the banking sector. MT has worked in CMMI Level 3-5 organizations, demonstrating insights into hardware and software security when integrating with ERP systems, payroll and pension systems, and the broader financial sector, covering both legacy and modern architectures.

MT's bright mind possesses a deep understanding of diverse business sectors and cutting-edge technologies. Moreover, MT excels at taking comprehensive notes and crafting resumes that effectively communicate complex business concepts to audiences who may not be initially familiar with them. MT has consistently demonstrated problem-solving skills, functioning both as a versatile expert in various aspects of information technology and as a subject matter authority capable of unraveling complex value chains and facilitating seamless implementations, alleviating business challenges.

Driven by results, MT quickly grasps the overall business and organizational contexts. MT is a conscientious professional with integrity and a strong sense of honor. Proficient in verbal and written

communication across all Scandinavian languages, Spanish, and English, MT effectively engages with and reports to stakeholders while staying within defined frameworks.

MT has embraced an agile yet structured methodology, actively enhancing project competencies through strategic planning, issue breakdown, task definition, problem-solving, progress management, and meticulous documentation. Furthermore, MT excels as an instructor, striving for excellence in all endeavors.

With expertise in IT librarianship and pre-sale solution selling, MT excels in leadership positions and effectively manages small to large-scale IT projects from inception to implementation.

Professional engagements have involved collaborating with diverse teams, including offshore and nearshore project resources, spanning various locations. The business applications tackled were of critical significance, ensuring successful completion of projects within specified timelines and delivering superior quality.

Key responsibilities encompassed:

- Guiding early business phases, including project ideation and requirements specification
- Developing comprehensive schedules and effectively allocating resources
- Conducting comprehensive risk assessments and overseeing certification processes
- Leading tender preparation and contract negotiations
- Orchestrating business integration, executing technical testing, and providing vigilant project management
- Ensuring seamless implementation while preparing thorough documentation and learning materials
- Delivering insightful status updates, quality reports, and risk assessments to management

MT showcased remarkable acumen by achieving favorable outcomes in complex IT solutions, assuming diverse roles such as creator, test manager, business developer, teacher, and leader. MT's strong focus on growth and fostering internal transparency drove value for both the organization and its customers. Expertise in status reporting, presentation to management, financial management, mitigation strategies, collaboration with peers, personnel management, prioritization of development tasks, and bridging the gap between business and technology exemplify the comprehensive skill set acquired through decades of experience as an entrepreneur and consultant.

Language	Verbal level	Written level
Danish	Mother tongue	Flawless
English	Fluently without accent	Presentational level
German	Satisfactory understanding	
Spanish	Good basic communication (B2)	
Scandinavian	Complex messages in both Norwegian and Swedish	

Working with AI

MT is deeply passionate about artificial intelligence (AI) and has a strong technical background in this field. With a solid understanding of the underlying technology behind AI, MT consistently delves deeper into AI algorithms, models, and applications. MT is well-versed in machine learning techniques, neural networks, and natural language processing. MT's expertise in AI extends to designing, developing, and implementing AI supported solutions that address complex business challenges. Through continuous learning and staying abreast of the latest advancements in AI, MT remains at the forefront of this rapidly evolving field.

Mobile Applications/Hardware Devices/Climate Control Firmware

MT possesses extensive experience in development and testing of mobile applications, crypto devices, and climate control firmware. Recognizing that each software delivery is essentially a mobile application enclosed within its wrapper, MT excels in delivering high-quality solutions. With a deep understanding of banking applications for mobile devices and crypto devices, MT is poised to address the specific challenges of these domains.

Communicator/Ambassador/Keynote Speaker

MT's ability to rapidly and strategically implement new technologies has honed exceptional presentation skills. MT has consistently demonstrated a willingness to go the extra mile to promote competitiveness, efficient value chains, and digital success. With sharp discernment, MT gauges when to speak up and when to facilitate one-on-one dialogues. A keen understanding of various industries enables MT to effectively address business pains and critical factors across diverse sectors.

Industries/Big Data/Automatics

Boasting extensive experience in the finance and healthcare sectors, MT excels in data-driven decision-making and the development of self-learning automata agents. MT has overseen the successful implementation of a functional beta program for image recognition data adhering to ISO 27-002 requirements. Additionally, MT has utilized a self-learning OCR engine in the development of ECdox. As a hobbyist, MT explores point-cloud-data formats.

Portal/Data Warehouse/GDPR

Through the delivery of advanced applications such as OpiinDoc and ECdox, MT has gained comprehensive expertise in all stages of IT projects, spanning legacy and modern architectures. A pivotal focus on servicing documents and workflows in a secure data warehouse, compliant with national regulations, underscores MT's commitment to the sensitive handling of data.

CMMI/PMI/Project Management

MT's proficiency extends to the creation of numerous assessment and operational documents in the areas of analysis, architecture, design, project management, testing, quality assurance, and risk management. MT has facilitated intellectual capital management aligned with appraisal for CMMI level 5 certification, earning well-deserved recognition.

Scaling/Preparation/Delivery

MT has assumed responsibility for planning, allocation, initiation, management, and delivery preparation across multiple projects. Demonstrating leadership and expertise, MT has successfully driven app development from concept beta to international rollout. The ability to coordinate resources and efficiently manage translation verification tests (TVTs) has earned MT an IBM well-done award.

Developing Software

MT is an accomplished software developer, leveraging expertise across various programming languages and frameworks. With a meticulous approach to software development, MT consistently delivers high-quality solutions. From requirement analysis and system design to coding, testing, and deployment, MT follows best practices and industry standards throughout the software development lifecycle. MT is skilled in developing scalable and maintainable software architectures, utilizing agile methodologies to maximize efficiency and adaptability. MT's proficiency in problem-solving and innovation allows for the development of robust and user-friendly software solutions that meet and exceed client expectations.

Leadership/Boardwork/Lobbism

For seven years MT sat on the board of a real estate department with 300 habitations turning the economic situation around 180°. MT was chairman for the last four years with every member of the board supporting decisions made. Especially while chairman, a lot of citizens' communication was part of everyday life. Both administrative and ordinary requests of service.

Communicator/Ambassador/Spokesmodel

Recurring rapid and strategically focused implementation of new technologies has always placed MT on the spot ensuring practice to grow excellent presentation skills. MT has on several occasions stuck his neck out to help ensure competitiveness, efficient value chains and the best digital winners. This behavior can be costly, MT has in recent years learned when to speak up and when not to. MT understands business pains and critical business factors across sectors.

Acceptance/Supporter/Communicator

MT's communication skills have been crucial in hosting webinars, providing on-site training, and offering guidance to caseworkers and global resources. Call center experience, teaching gifted students in schools, writing manuals for decentralized platforms, and preparing BPO organizations for system adoption all reflect MT's commitment to seamless acceptance, support, and effective communication.

Technical/Coordinator/Instructor

MT has consistently excelled in defining frameworks and ensuring comprehensive implementation across all project phases. With strong capabilities in technical documentation, data modeling, data migration, testing, development, and even instructor roles, MT demonstrates versatility in enabling end-user employee training and project success.

Information Technology competences:

	Category	Competency	Years XP	Last used	Level
01.	Working area	CMMI	6	2016	Good knowledge
02.	Working area	Technical Writer	20+	2023	Experienced
03.	Working area	Defect Management	20+	2023	Expert
04.	Working area	Documentation	20+	2023	Very experienced
05.	Working area	Enterprise Resource Planning (ERP)	20+	2023	Very experienced

06.	Working area	Hardware Test	10+	2021	Good knowledge
07.	Working area	International Organizations	20+	2023	Very experienced
08.	Working area	ISEB	8	2015	Very experienced
09.	Architecture	Mainframe	10+	2011	Very experienced
10.	Working area	Migration	15+	2023	Experienced
11.	Working area	Pay-roll Systems	15+	2023	Very experienced
12.	Working area	Project Management	8	2021	Experienced
13.	Working area	Quality Assurance (QA)	15+	2023	Experienced
14.	Working area	Risk Management	15+	2023	Experienced
15.	Working area	SOA	20+	2023	Experienced
16.	Working area	Agile Project Management	15+	2017	Experienced
17.	Working area	Supply Chain Management	15+	2023	Experienced
18.	Working area	Technical Project Management	8	2017	Experienced
19.	Working area	Test Management	10+	2018	Experienced
20.	Working area	Software Testing	20+	2023	Experienced
21.	Working area	Test Data	20+	2023	Expert
22.	Working area	Test Design	15+	2023	Expert
23.	Working area	Test Development	20+	2023	Expert
24.	Working area	Test Automation	15+	2018	Expert
25.	Working area	Test Planning	15+	2018	Expert
26.	Working area	Test Specialist	15+	2018	Expert
27.	Working area	Test Strategy	15+	2018	Expert
28.	Working area	IT Architecture	20+	2023	Expert
29.	Working area	Training/tutoring	10	2021	Expert
30.	Working area	User Test	20+	2023	Expert
31.	Working area	V-Model (Software development)	15+	2023	Very experienced
32.	Working area	Web Services	15+	2023	Very experienced
33.	Industries	Banking	15+	2023	Very experienced
34.	Industries	Financial Services	10	2018	Very experienced
35.	Industries	Insurance	6	2018	Experienced

36.	Industries	Life & Pension	5	2016	Experienced
37.	Business Management	Customer Relationship Management (CRM)	15+	2021	Experienced
38.	Business Management	Enterprise Resource Planning (ERP)	20+	2023	Expert
39.	Business Management	Software Testing	15+	2023	Expert
40.	Applications	Edlund	2	2009	Good knowledge
41.	Applications	Papyrus/eBoks	2	2009	Good knowledge
42.	Methods	Acceptance Testing	20+	2023	Expert
43.	Methods	Agile Testing	20+	2023	Expert
44.	Methods	Black Box Testing	20+	2023	Expert
45.	Methods	Bottom-up Testing	20+	2023	Expert
46.	Methods	Functional Testing	20+	2023	Expert
47.	Methods	Integration Testing	20+	2023	Expert
48.	Methods	Project Management Institute (PMI)	10	2014	Expert
49.	Methods	Regression Testing	20+	2023	Expert
50.	Methods	Software as a Service (SaaS)	20+	2023	Expert
51.	Methods	Stress Testing	15+	2021	Expert
52.	Methods	Structured Test	15+	2021	Expert
53.	Methods	System Testing	20+	2023	Expert
54.	Methods	Test Process Improvements	15+	2021	Expert
55.	Methods	Use Cases	20+	2023	Expert
56.	Methods	White Box Testing	20+	2023	Expert
57.	Applications	IBM Websphere	4	2006	Experienced
58.	Applications	Javacard (mastercard etc.)	4	2016	Experienced
59.	Applications	MVS	10	2014	Very experienced
60.	Applications	OPC	3	2009	Good Knowledge
61.	Application	DB2	10	2014	Expert
62.	Working area	ATM	6	2018	Experienced
63.	Language	XML	15+	2021	Expert
64.	Languages	HTML	20+	2023	Expert
65.	Languages	JAVA	15+	2021	Expert

66.	Languages	SQL	20+	2023	Expert
67.	Languages	MS SQL	20+	2023	Expert
68.	Languages	Java Script	20+	2023	Expert
69.	Languages	PHP	20+	2023	Expert
70.	Languages	Python	10+	2023	Very experienced
71.	Applications	Linux/3270	15+	2021	Expert
72.	Applications	HP Quality Center (ALM)	10+	2018	Expert
73.	Applications	JIRE	4	2018	Experienced
74.	Applications	Azure	6	2023	Very experienced
75.	Application	SoapUI	15+	2022	Expert
76.	Application	MS Visual Studio	6	2023	Very experienced
77.	Application	Visual Studio Code	6	2023	Very experienced
78.	Languages	MS Powershell	6	2023	Experienced
79.	Working area	Microcontroller Boards	6	2023	Good knowledge
80.	Languages	.NET C#	6	2023	Very experienced
81.	Languages	CSS	20+	2023	Very experienced
82.	Languages	Delphi Borland Pascal	15+	2016	Very experienced
83.	Languages	OCF - Hardware datagrams	6	2016	Good knowledge
84.	Languages	Shell Script/Bash	10+	2023	Experienced
85.	Languages	LINQ	10+	2023	Experienced
86.	Languages	C++	6	2016	Good knowledge
87.	Languages	JSON	20+	2023	Very experienced
88.	Application	Autotask	4	2023	Experienced
89.	Languages	SOL	3	2023	Good knowledge
90.	Concepts	Crypto Currencies	5	2023	Good knowledge
91.	Architecture	Microsoft	20+	2023	Very experienced
92.	Architecture	Linux	20+	2023	Very experienced
93.	Architecture	Oracle	10+	2016	Experienced
94.	Concepts	Security	20+	2023	Experienced
95.	Government	Denmark	10+	2023	Experienced

96.	Government	Portugal	3	2023	Experienced
97.	Government	Finland	2	2008	Good knowledge
98.	Government	Folkekirken	15+	2023	Very experienced
99.	Government	Fødevarer Erhverv, Landbrugsstyrelsen	5	2015	Good knowledge
100.	Working area	LLM	15+	2023	Experienced
101.	Working area	DeepLearning	4	2023	Good knowledge
102.	Working area	Big Data	20+	2023	Very experienced
103.	Application	ChatGPT	2	2023	Experienced
104.	Application	ChatGPT CoPilot	1	2023	Experienced
105.	Application	Bing	1	2023	Experienced
106.	Application	Bard	1	2023	Good knowledge
107.	Application	Grok	1	2023	Good knowledge

Focus area 1

Headline:	Test Management / Defect Management
Short description:	MT authored test related work products and provided experienced guidance of resources to perform their best. The SMBLOAN project for the purchase of Sampo Pankki included writing test strategy, defining coverage, allocating resources, managing resources, tracing requirements, quality related briefs and overview as well as driving the test team and reporting to management and program office.

Focus area 2

Headline:	Integration testing / Test Planning Specification
Short description:	Multiple software deliveries with integration to 24 different ERP systems including the integration with the five business leaders and banking software utilized in Scandinavia. Authored multiple work products as contract integration between HPOS with labrapports, medicard, ocr, smartphones and short messaging service systems.

Focus area 3

Headline:	Quality Assurance / Document Writer
Short description:	Several deliveries throughout the project life cycle include internal and external processes, assessment, sales, financial and legal documents. Quality and robustness of solutions is what ensures delivery acceptance whether this be GDPR or ISO workproducts.

Focus area 4

Headline:	CMMI / Test Management
Short description:	Test documentation describing the framework, quality, business decisions, the development of E2E value chains as well as the progress and history of the separated products are valuable as knowledge capital. MT has authored a large number of document matrices and reports in the areas project and test management, where MT has prepared document collections for intellectual capital management (ICM) and in connection with appraisal for CMMI level 5 certification.

Focus area 5

Headline:	Test Coordinator / Test Planning
Short description:	MT was in several projects responsible for planning, resource allocation, commissioning, quality assurance of test cases, monitoring and reporting of key figures. The testing phase of projects implemented at IBM and Danske Bank was performed by external or global resources. At IBM software development was often performed by global resources from Belarus, India and USA and the Translation Verification Testing (TVT) consisted of resources from 18 different nations. The test team in the SMBLoad project had a huge number of end to end test users both with branch, securities and risk responsibility.

Focus area 6

Headline:	Test Design / Test Coordinator
Short description:	IBM in Poughkeepsie has a performance test (XPRS) environment to a large scale. MT has been repeatedly responsible for defining the framework and simultaneously to be a contact person and ensure implementation of this test phase. MT has good experience in developing and manipulating test data and provides training on IBM XPRSstaff to code automated performance tests. Test Design comes naturally and engages MT as to learn to streamline usability design, the customer value chain, pains and sector requirements often require drivers to become subject matter experts and super users of a given application.

Focus area 7

Headline:	Acceptance Testing / Training/Tutoring
Short description:	The business value chains are typically assembled around the finance system to ensure, measure and match ratios. SAP, MS Dynamics Nav Ax, Azure, MS 365, Visma Business and other ledger systems are some of the tools MT understands comprehensively enough to work with independently, alongside a multitude of payment systems. MT has tutored I/T at special schools, trained business professionals and salespeople and supported BPO organizations to operate business systems to optimize their own business performance.

Focus area 8

Headline:	Architecture / Design/Development
Short description:	MT has fronted several deliverables as web applications that also include front end interfaces for mobile devices. On the same note MT develops open source climate control units as a hobby for propagating mosses.

Focus area 9

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Focus area 10

Headline:	Agile Test / Technical Designer
Short description:	MT has fronted several deliverables utilizing methodics such as Test Driven Development where test work products are created alongside the software. In these situations MT has proven excellence facilitating healthy communicating between team to remove obstacles and eradicate misunderstandings as early on as necessary for the project to succeed.

Work/project experience 1

Client:	ECIT – Senior IT Developer
Period:	2021/11 - 2023/12
Task/project description:	Software development, implementation and testing. A handful of projects and programs for financial management as well as integration between the Portuguese digitization agency and Visma Business, Google AI and Autotask, Solution Selling portal, Navision ERP and Autotask, Spider that connects Microsoft products to the Azure portal as a SSO service among other deliverables.
Process description:	<p>Using proven analysis to ensure optimal identification of business needs and requirements for the solution and reconciliation of the expectations of the customer.</p> <ul style="list-style-type: none">• Working with different AI co-pilots to drive the solution development in accordance with the customer business directory of requirements to a pure SOA architecture.• Responsible for the program delivery, planning of test and management of implementation including master test plan and preparation of materials in different phases of development as well as training of BPO organization and user manuals. <p>Tools utilized to facilitate deliverables: Google Docs, MS Teams, Visual Studio Code for Application development, Quality Center and Microsoft Azure.</p>
Result:	ECIT received a number of deliverables in high quality.
Contact person:	ECIT Partner, Jesper Hansen (+45 28687941)

Work/project experience 2

Client:	ECIT – Senior IT Developer
Period:	2021/11 - 2023/12
Task/project description:	Software development, implementation and testing. A handful of projects and programs for financial management as well as integration between the Portuguese digitization agency and Visma Business, Google AI and Autotask, Solution Selling portal, Navision ERP and Autotask, Spider that connects Microsoft products to the Azure portal as a SSO service among other deliverables.
Process description:	<p>Using proven analysis to ensure optimal identification of business needs and requirements for the solution and reconciliation of the expectations of the customer.</p> <ul style="list-style-type: none"> • Working with different AI co-pilots to drive the solution development in accordance with the customer business directory of requirements to a pure SOA architecture. • Responsible for the program delivery, planning of test and management of implementation including master test plan and preparation of materials in different phases of development as well as training of BPO organization and user manuals. <p>Tools utilized to facilitate deliverables: Google Docs, MS Teams, Visual Studio Code for Application development, Quality Center and Microsoft Azure.</p>
Result:	ECIT received a number of deliverables in high quality.
Contact person:	ECIT Partner, Jesper Hansen (+45 28687941)

Work/project experience 3

Client:	ECIT – Portaldas Financas - Senior IT Developer
Period:	2020/11 - 2021/11
Task/project description:	Software development, implementation and testing. A handful of projects and programs for financial management as well as integration between the Portuguese digitization agency and Visma Business, Google AI and Autotask, Solution Selling portal, Navision ERP and Autotask, Spider that connects Microsoft products to the Azure portal as a SSO service among other deliverables.
Process description:	<p>Using proven analysis to ensure optimal identification of business needs and requirements for the solution and reconciliation of the expectations of the customer.</p> <ul style="list-style-type: none"> • Working with different AI co-pilots to drive the solution development in accordance with the customer business directory of requirements to a pure SOA architecture. • Responsible for the program delivery, planning of test and management of implementation including master test plan and preparation of materials in different phases of development as well as training of BPO organization and user manuals. <p>Tools utilized to facilitate deliverables: Google Docs, MS Teams, Visual Studio Code for Application development, Quality Center and Microsoft Azure.</p>
Result:	ECIT received an integration to the Portuguese digitalization agency allowing transportation of goods.
Contact person:	ECIT Partner, Martin Hansen (+45 31141700)

Work/project experience 4

Client:	ECIT – ECdox Workflow
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Period:	2014/05 - 2020/06
Task/project description:	Business development, implementation and testing. Customizable portal for the world wide web and mobile devices as an easy to use end user tool integrated with ERP and financial management software through back end systems. The deliverable is utilized by large cap customers such as the danish church to support bookkeeping and audit related work processes. Integrations include a variety of salary and third party systems via web services and other rudimentary technologies.
Process description:	<p>Using proven analysis to ensure optimal identification of business needs and requirements for the solution and reconciliation of the expectations of the customer.</p> <ul style="list-style-type: none"> • Drive the solution development in accordance with the customer business directory of requirements to a pure SOA architecture for Danish churches. • Responsible for the program delivery, planning of test and management of implementation including master test plan and preparation of materials in different test phases as well as training of BPO organization and user manuals. <p>Tools utilized to facilitate deliverables: Google Docs, Microsoft Visual Studio for Mobile Application development, Quality Center and Microsoft Azure.</p>
Result:	ECIT received a portal that gives access to customer data warehouses in ECdox
Contact person:	ECIT Partner, Martin Hansen (+45 31141700)

Work/project experience 5

Client:	Personas.cat – Hospital Vall d'Hebron
Period:	2017/05 - 2021/06
Task/project description:	The source code is from an open source coded platform designed to beta implement for PFA in Denmark in the area of healthcare from an insurance point of view in the setup of attest.dk. All business development, work products, implementation and testing had to be completed by Michael to deliver a portal for AI triggers working with big data from different sources and presenting customizable configuration for an active agent service online the world wide web to reach mobile devices as an intrical part of the hospital inventory easy to utilize through software and back end systems.
Process description:	<p>Using proven milestones in agile software development to ensure optimal identification of business needs and requirements for the solution and reconciliation of the expectations of the client.</p> <ul style="list-style-type: none"> • Drive the solution development in accordance with the customer business directory of requirements to a pure SOA architecture for Spanish healthcare. • Responsible for documenting the program delivery, planning work product deliverables for handover of the platform aligned with accept test scenarios and criteria for the personas.cat beta implementation. <p>Tools utilized to facilitate deliverables: Google Docs, Microsoft Visual Studio for Mobile Application development, spreadsheets, NodeJS and Apache, .</p>
Result:	An open source portal that gives access to personal healthcare documentation in a big data warehouse
Contact person:	Co-founder Singapore - Todd Hufnagle.

Work/project experience 6

Client:	OpiinDoc – ERP and project management tool
Period:	2009/05 - 2014/05

Task/project description:	Business development, implementation, testing and tutoring. Software to facilitate planning of resource allocations and timely deliverables aligned with customer expectations, milestones and government requirements. OpiinDoc is the primary tool for structuring plans of customer engagement of bookkeeping and salary activities when Visma Services (now Azets) where to meet customer expectations. OpiinDoc was integrated with ERP and financial management software utilizing SOA and mainframe back end systems. The deliverable is utilized to engage both small, medium and large cap customers to support bookkeeping and audit related work processes.
Process description:	<p>Using proven analysis to ensure optimal identification of business needs and requirements for the solution, reconciliation of the expectations of the customer and developing the solution sold.</p> <ul style="list-style-type: none"> • Drive and ensure the solution development in accordance with Visma Services and customer business directory of requirements to a pure SOA architecture for Danish and international customers. • Responsible for negotiating the program delivery, planning of test and management of implementation including master test plan and preparation of materials in different test phases as well as training of BPO organization and user manuals. <p>Tools utilized to facilitate deliverables: Google Now, Delphi, Notepad++, MS Word, MS Excel, Photoshop, SoapUI and a lot of mainframe helper tools.</p>
Result:	Visma Services received a portal that gives employees access to customer related data in a structured overview.
Contact person:	Azets CFO, Jesper Balsby (+45 30514420)

Work/project experience 7

Client:	Multidata A/S
Period:	2010/02 - 2011/01
Task/project description:	<p>Business development with focus on testing. MultiLøn is one of the most widely used platforms for lønbehandling.</p> <ul style="list-style-type: none"> • MT fulfilled specialist requirements and in a test team ensured releases and external integration surfaces.
Process description:	<p>The assignment was about the migration of data in FLØS (Folkekirkens Løn System) but soon also began doing internal operations effectively to achieve streamlined integration between all distributed platforms such as budget and planning tools and balancing salaries.</p> <p>MT was executing when he had to:</p> <ul style="list-style-type: none"> • Prepare rich images and align with business agreements, • generate test data with external partners, • requirement and solution description to NemRefusion, • technical write on private offerings and public contract, • authoring new user manuals and conversions for .mobi <p>MT has entered a team of innovative agents prospectively to ensure Multidata appears as an efficient and customer-organization.</p>
Result:	Integration with strategic partner Staalfors in conversion to ODDA and e-Boks private and professional.
Contact person:	Visma Denmark Director of customer service, Anne Christina Robertsen

Work/project experience 8

Client:	ATP (Projektet DokH)
Period:	2009/02 - 2009/11
Task/project description:	<p>The project DokH - Full life cycle document management was an innovation yet to be obtained by ATP and it was one of Denmark's largest I/T programs. A joint letter project across the ATP house managed schemes ATP, PD, SP, SUPP, SFS, AER, AES, DFO and others.</p> <ul style="list-style-type: none"> ● MT was the focal point for the arrangements in relation to letters and process and served as the Test Manager for the delivery of the letter factory.
Process description:	<p>DokH had for many years been a red project for the ATP program, but was resolved yellow/green after quickly demonstrating the infrastructure was already there and under control. This success was due to the many different clients and sister sections/projects being able to demonstrate the necessary momentum on a perfect thursday.</p> <ul style="list-style-type: none"> ● Responsible for planning, management and implementation of testing for both tax credits for seniors and ATP Yearly Letter. ● Ownership of comprehensive business integration and pragmatic test coordinator of any third party KMD, PBS, E-Box and Stralfors. ● MT had to ensure 300 letter codes were approved and wisely delegated to management. ● MT was Test Manager and executive driver when he had to: <ul style="list-style-type: none"> ● identify test data in DB2, ● update the customer agreements, projections and core runs ● activates events in flood systems and workflow ● document quality gates to ensure sound delivery and progress. <p>Technologies used: V-Model (Software Development), Papyrus, Edlund / kernel Edlund / portal, SAP, ATP customer portal, Quality Center, Structured Test and User Test in relation to the Document.</p>
Result:	<ul style="list-style-type: none"> ● Customer got its own architecture linked in the proof of concept at the right time to become a mass supplier of digital letters to Denmark enough to save a forest.
Contact person:	IT Project Manager Sten Bertelsen (+45 20267630)

Work/project experience 9

Client:	ATEA A/S
Period:	2008/09 - 2009/01
Task/project description:	<p>Ementor had created a contract system for DFFE - Ministry of Food and business, which would support the Ministry of Agriculture Eu-aid applications.</p> <p>MT carried out the practical completion of the test and Test Management in the CAP project.</p>
Process description:	<ul style="list-style-type: none"> ● MT had to ensure that customer acceptance criteria was met and that completion of the test was documented properly. ● MT was responsible for aligning expectations with the Ministry in connection with the transfer of the CAP Client and CAP Customer Portal and web service integration points. <p>Technologies used: Software Testing, Functional Testing, Structured testing Office 2007, Quality Center, SOAPUI (SOA) test</p>
Result:	The customer got a very costly and delayed project completed as a healthy solution
Contact person:	IT Project Manager Claus Jørgensen

Work/project experience 10

Client:	Danske Bank A/S
Period:	2007/05 - 2008/07
Task/project description:	Test Manager with responsibility for planning and coordinating testing for group lending systems.
Process description:	<p>The project SBMLOAN had more than 40 affiliated testing resources from five different geographic areas and integration with 24 sister projects as well as several public agencies.</p> <p>The task involved:</p> <ul style="list-style-type: none">• Training of resources.• Reporting to the steering groups and part of the management in Danish Bank.• Ownership of business integration with other projects in End2End workflows and communications with strategic customers in relation to the automated loan processes both in Finland but also in other European countries. <p>Development tools for the implementation of the test: Test Director, Quality Center and Service Tester (SOA) test</p>
Result:	Carried out tests in accordance with the Danish Bank and requirements for CMMI and ensured healthy test documentation for future migration projects and product testing.
Contact person:	Danske Bank Vice presidents, Christian Mourier and Regitze Voss Snedker

Work/project experience 11

Client:	Visma Services – Nordic roll-out
Period:	2006/02 - 2007/04
Task/project description:	Business development with focus on testing. New internal product for time management and planning of economic resources at customers location in the bookkeeping business process, integrated with their own ERP solution Visma Business as a web service.
Process description:	<p>Using proven analysis to ensure optimal identification of business needs and requirements for the solution and reconciliation of the expectations of the customer into user interface designs.</p> <ul style="list-style-type: none">• Manage the solution development in accordance with the customer's business directory with requirements of a pure SOA architecture.• Responsible for the planning of test and management of implementation in relation to both master test plan but also preparation of materials in different test phases and the training of BPO organization and user manuals. <p>Tools to facilitate testing: Word, Quality Center and Rational Manual Tester.</p>
Result:	Visma Services received a digital front towards their own customers in OpiinDoc
Contact person:	Azets CFO, Jesper Balsby (+45 30514420)

Work/project experience 12

Client:	IBM LMD Global Account
Period:	2005/06 - 2005/12
Task/project description:	LMPS End2End integration testing
Process description:	<p>LMPS is a platform for internal trade of product licenses. LMPS is fully integrated with a large number of products both new and legacy which require proof of equality of value chain software features.</p> <ul style="list-style-type: none"> • MT had management responsibility and reported to senior management for internal projects at IBM.
Result:	Securing trade between systems and geographies within IBM's financial systems.
Contact person:	Program Manager Kurt Ravn

Work/project experience 13

Client:	IBM LMD Global Account
Period:	2003/11 - 2005/10
Task/project description:	License Management Procurement System (LMPS)
Process description:	<p>Associate Project Manager to support the responsible project manager.</p> <p>The project was big with 20 developers, 4 global resources for system testing in 12 geographies for translation verification test (TVT) in an advanced hosting environment (AHE) with XPRS Test and 500 active people in sub-projects.</p> <p>Halfway into the project, the lead test manager fell ill which meant that MT was allocated and formally lifted his role for the remainder of the project. The project lived up to CMMI level 3, and requirements for processes, tools and documentation for IBM projects over 65,000 hours.</p>
Result:	New platform for trading licenses and an annual cash flow of 1 billion.U.S. dollar.
Contact person:	Program Manager Kurt Ravn

Work/project experience 14

Client:	IBM LMD Global Account
Period:	2003/08 - 2004/01
Task/project description:	License Management Fulfillment System (LMFS)
Process description:	<ul style="list-style-type: none"> • Responsible Project and Test Manager for five employees of which two were global resources and the completion of TVT in a release on LMFS. • Overall, documentation and process flows related to project management and test management followed the World Wide Project Management Method (WWPMM) and GS Method. • Documentation of the project lived up to CMMI level 3 <p>Tools for use as supporting systems and management were Rational Portfolio Manager (RPM), GS Risk, Internet Documentation Tool (IDT), IBM Test Organizer and Key Measurement Tool.</p> <p>Tools for the implementation of the test: Test Organizer and Rational Manual Tester.</p>
Result:	New standard release of a widely marketed product with approximately 4000 users.
Contact person:	Program Manager Kurt Ravn

Work/project experience 15

Client:	IBM CCC EMEA
Period:	2000/02 - 2003/08
Task/project description:	Building phase with focus on professional understanding and communication in large organizations. Development of security solutions for banks' online systems, card terminals, pbs, JavaCard technology, online banking and integration of OCES digital signatures.
Process description:	All projects were implemented in accordance with GS Method and delivered to banks and financial institutions of high quality. Product Deliveries during this period include Crypto Based Transactions (CBT) which is a widespread solution for online banking, Distributed Key Management System (DKMS/J) which is the system that ensures smart cards can be used across national borders regardless of systems and Trusted Key Entry (TKE) which means that debit cards etc.. can be used in terminals,in between countries and institutions. All work products delivered followed Method Blue.
Result:	Security solutions on various platforms to large customers in Denmark and abroad.
Contact person:	Section Manager Leo Moesgaard